

# CENTRAL ASSET MANAGEMENT

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Better Business Bureau  
503 Oak Place  
Suite 90  
Atlanta, Georgia 30349

Dear Better Business Bureau,

Emerald Data was the first IT company that I commissioned when I started my real estate investment and management business more than 5 years ago, and during that time, Emerald Data has exemplified the highest standards of ability and willingness to provide superior customer satisfaction with hardware, software and service.

Hardware: Emerald initially performed a compatibility survey with my company to evaluate the needs and possible expansion areas of IT products. After several discussions, Emerald concluded to install the IT system that is still in use today, 5 years later. Their pricing was extremely competitive, delivery and installation of the product was within our budget and deadline.

Software: Emerald suggested and installed software which was appropriate for the needs of the business and allowed the capacity to grow with the business 5 years later.

Service: A moment's notice for service is an understatement. Every time I called Emerald, they were on site and working within an hour or two. They diligently diagnosed the problem and efficiently executed solutions to solve the problem without compromising the integrity of the data or data flow.

Conclusion: Emerald Data is well established, has the track record and credentials to be the Better Business Bureau IT business of the year.

Please call me at 404-848-9510 with questions or comments. Thank you.

Sincerely,



Robert W. Bradshaw  
President